

MATATIELE LOCAL MUNICIPALITY



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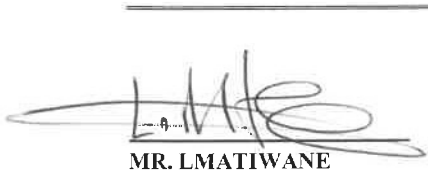
DATA BACKUP POLICY

<u>POLICY INFORMATION</u>	
<u>DATE OF COUNCIL ADOPTION:</u>	22/05/2024
<u>COUNCIL RESOLUTION NUMBER:</u>	CR 652/22/05/2024
<u>POLICY NUMBER:</u>	MLM/BTO/P09

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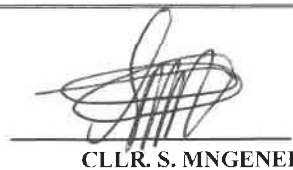
Electrical Services: 079 522 9770 Prepaid Sales: 079 523 322 Finance Office: 039 737 3565 Disaster and Fire: 039-2560610; 079 523 2223

Police(SAPS): 039-7379904/9905 Water: 082 520 1476 Ambulance: 10177 Traffic: 079 522 9774



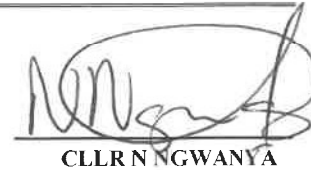
MR. LMATIWANE
MUNICIPAL MANAGER
22/05/24

DATE



CLLR. S. MNGENELA
MAYOR
22/05/24

DATE



CLLR N NGWANYA
SPEAKER COUNCIL
22/05/24

DATE

Policy on data backup policy effective on 01 July 2024

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Electrical Services: 079 522 9779 Prepaid Sales: 079 523 321 Finance Office: 039 737 3565 Disaster and Fire: 039-2560610/079 523 2223
Police(SAPS): 039-7379064/9905 Water: 011 520 1470 Ambulance: 10177 Traffic: 079 522 9774

Authority	Date
HOD Approval	
MM Approval	
Council Approval	
Date of next Review	

Approval of Policy

Please note that the implementation of the policy contained in this document is subject to approval and signing off by all relevant Heads and/or Committees, including but not limited to:

- Municipal Manager; and
- Municipal Council

Policy on data backup policy effective on 01 July 2024

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Electrical Services: 079 522 9770 Prepaid Sales: 079 523 322 Finance Office: 039 737 3565 Disaster and Fire: 039-2500610/079 523 2223
Police(SAPS): 019-7379934/9905 Water: 062 930 1476 Ambulance: 191177 Traffic: 079 522 9774

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Police(SAPS): 039-7379004/9805 Water: 081 520 1476 Ambulance: 10177 Traffic: 079 522 9774

OBJECTIVE

The objective of the policy is to provide guidelines on the backup procedures to be adhered to regarding all data utilised by the municipality in the normal course of business.

1. BACKUP PROCESS

The following backup procedures shall be adhered to by users on the system:

- daily backups shall be done by the Supervisor (Income) in respect of the Abakus system (system and data files); **Accountant (Revenue)**
- daily backups shall be done by the Supervisor (Income) in respect of data files on the Windows server; - **daily backups shall be done by the ICT department in respect of data files on the Windows server**
- weekly backups, in the form of alternate tapes and discs, shall be done by the Supervisor (Income) **Accountant (Revenue)** on the Sco Unix and Abakus system, and by the Secretary of the Chief Financial Officer on Windows XP;
- monthly backups, in the form of alternate tapes and discs, shall be done
 - * by the Supervisor Expenditure **Accountant (Expenditure)** in respect of stores, creditors and salaries;
 - * by the Supervisor (Income) **Accountant (Revenue)** in respect of the billing system;
 - * by the **Senior** Accountant (Budget and Treasury Office) in respect of the general ledger system;
 - by the Cypris clerk in respect of the Cypris system; and - **Remove**
 - * by the Accountant (Income) **(Revenue)** in respect of the Cash Controller system.

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Electrical Services: 079 523 9770 Prepaid Sales: 079 523 322 Finance Office: 039 737 3565 Disaster and Fire: 039-2560610/079 523 2223

Police(SAPS): 039-7379804/9905 Water: 082 520 1476 Ambulance: 10177 Traffic: 079 522 9773

- a backup register shall be maintained by the Accountant (Expenditure); **Accountant (Revenue)**
- The weekly and monthly backups referred to above shall be stored off site in the safe at the Cedarville municipal offices.
- A back up of payday system to be done on a monthly basis.

2. INDIVIDUAL USERS

As only a percentage of the municipality's critical business information resides on its servers, backup procedures are required also in respect of information served on personal computers. Such backups will be saved on the Windows XP server by all individual users. Users must have access to a shared folder on the server with the appropriate security permissions on each folder that allows them to back up business critical data that may reside on their terminal, this shared folder should be part of the weekly backup.

It is particularly important that users of portable computers routinely make copies of key documents, either by copying them to the network when in the office, or to portable memory when away from the office. It is the laptop user's responsibility to ensure that this is done correctly.

3. MIRROR SERVERS

When the municipality is in the position to have linked servers on more than one site, a daily backup of the file server and email server will be done and stored off-site as a mirror backup to the adjacent server. In the case of data loss or fire it allows time to get the lost data back without it being overwritten and allows a quick restoration in the event of data loss.

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Police(SAPS): 039-7379904/9505 Water: 081 530 1474 Ambulance: 10177 Traffic: 079 522 9774