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PUBLIC NOTICE: MATATIELE ROLLS OVER TOKEN IDENTIFIER (TID) ROLLOVER IN WARD 19

The rollover of prepaid meters to the new Key Revision Number 2 (KNR) or Token Identifier (TID) will be implemented in Ward 19 effective from Monday, 13 May 2024.

This exercise requires a complete audit of all properties that falls under the Matatiele Local Municipality Utility area.

TID Rollover has to be performed to avoid prepayment meters installed in the Matatiele Local Municipality will stop dispensing electricity by the 24th of November 2024. The technical remedy is to reset each meter by means of entering two (2) special tokens (key change tokens) before November 2024.

Any tokens generated after this date and utilizing the 24bit TID will be rejected by the meters as being old tokens as the TID value embedded in the token will have reset back to 0.

This requires an authorized field worker instructed by the Municipality to audit all properties' prepaid electricity meters to perform this remedy.

The Municipality will start visiting each property to ensure that all meters are rolled over before the looming November 2024 deadline.

A request is made to all prepaid customers to allow access to authorized field workers to perform such audits.

For more information please visit www.tidrollover.com or any queries in this regard, please contact Mr. Delwyn Gunkel 039 737 8203.

Building Better Matatiele Together.

MR. L. MATIWANE

MUNICIPAL MANAGER

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